

Salesforce

Creating a View



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1 Overview

Creating a view in Salesforce allows you to see only a specific group of contacts, mail groups, or any other data. Views can be created and set up any way so that you are able to view the detail information you want to see quickly.

For more information on creating views, please refer to the following article: <u>https://help.salesforce.com/articleView?id=customviews.htm&type=5</u>

2 Create a Contact View

In this example, we will show you how to create a view for your contacts that allow you only to see the contacts in your county. Many counties already have this set up, but if this is ever deleted you can follow these steps to bring the view back.

- 1. Click the **Contacts** tab from the top of the Salesforce home page.
- 2. Click **Create New View** from the top of the page.

Contacts Home			Click
View: County Extension Offices	\$ Go!	Edit Create New View	

3. Enter a name for your view into the **View Name** field. For this example, we want to see all contacts in Allen county, so we will name the view "Allen Contacts."

Step 1. Enter View	Name
View Name:	Allen Contacts
View Unique Name:	Allen_Contacts

- 4. In the "Step 2" section, select Accounts Name from the Field drop-down in the "Filter By Additional Fields (Optional)" section.
- 5. Select equals from the Operator drop-down.
- 6. Enter the name of your county. For this example, we will type "Allen."

Note: This is the section where you create the filter for your view. You can filter your created view by any of the options available.



Filter By Additional Fields (Optional):				
Field		Operator		Value
Accounts Name	\$	equals	\$	Allen
None	\$	None	\$	
None	\$	None	\$	
None	\$	None	\$	
None	\$	None	\$	

7. In the "Step 3" section you can select what fields you want to appear in your view. For example, you can add "mailing city" so you're able to see the mailing city for every contact.

Note: The standard fields are already selected for you. If you are unsure how you want the view to appear you can leave the selected fields as is then edit the view at a later time.

Available Fields	Selected Fields
Salutation First Name Last Name Accounts ID Accounts Parent Accounts Reports To Mailing Street Mailing City Mailing State/Province Mailing Zip/Postal Code Mailing Country Other Street Other City Other State/Province Other Zip/Postal Code	Add Accounts Name Title Phone Email Contact Owner Alias

8. In the "Step 4" section, select Visible only to me so that the view only appears for you.

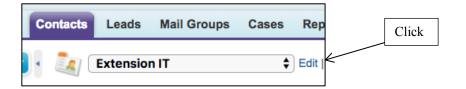
9. Click Save.

Your view will now appear in the View drop-down from the main Contacts page.



Extension

- 1. Click the **Contacts** tab from the top of the Salesforce home page.
- 2. Select the view you would like to edit from the View drop-down at the top of the page.
- 3. Click the Edit link next to the name of your view.



4. Make any changes you want your view, and then click Save.